

Information

STC Hotel-Booking Engine



Give your guests the opportunity to book your hotel online on your own website. We are pleased to share our (booking engine) with you. You decide on your own layout, with no integration fee and no commission to be paid per booking, just a simple monthly user fee of CHF 69.00.

Our booking engine will let you optimize your distribution. Meet your guest's expectations by providing an online booking option on your website and reduce the number of manual requests - all without dropping your number of bookings.

Booking requests will search for and display any offers for your hotel that have been stored in STC's Hotel Data. The booking engine is available in six languages (German, French, Italian, English, Spanish and Dutch) and can offer 3 easy integration methods:

Option 1 (recommended): New Window (e.g.: www.hotelpostsils.ch)

The easiest method is to show the booking engine in a new window. Your hotel page will stay open, while the booking engine will be shown – depending on the browser used – in a new window or in a new tab. This option is highly recommended by STC.

Option 2: I-Frame

Here the hotel will be shown in its own area within STC's hotel booking engine. As the machine has a wide frame scroll bars will appear frequently.

Option 3: Lightbox (e.g. www.montcervinpalace.ch)

An elegant method to show the hotel-booking engine is to use a lightbox. The single property engine will cover the hotel page, which will still be visible in the background. However, this method does require the relevant technical knowhow as light boxes do not display correctly on mobile devices or with the 'Safari' browser.

For any of the above-mentioned integration methods we are happy to provide the relevant links to our booking engine. Any additional costs that may occur in the integration of the booking engine are carried by the hotel. The hotel is responsible for the integration to their website.

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Three benefits of integrating our booking engine:

1. User friendly and modern design
2. Available as a mobile solution
3. Possibility of offering additional services

Requirements:

Ideally the data STC is holding on the hotel such as pictures and descriptions should be complete and accurate. As a minimum text should be available in German and English. Rate conditions must be provided in order to display any offer.

If accommodation packages or special promotions are to be offered, further rate codes can be opened via STC.

Additional services (with or without supplement) can be set up by the hotel itself. The same applies for the integration of a personalised signature in the confirmation email (optional) or an important message (e.g. last gondola / renovation work).

Fine-tuning such as how many rooms per offer should be displayed can also be handled and changed by the hotel at any time.

External links can also be integrated.

Support Team:

Should you have queries, our team at the STC hotel helpdesk will be happy to help:

Telephone: 043 210 5515 Fax: 043 210 5501

Email: hotelhelpdesk@stc.ch

Invoicing / Cancellation:

For the integration of the bookings machine we will invoice a fixed amount of CHF 828.- including VAT for the full calendar year. The fee will be invoiced at the beginning of each year.

The contract can be cancelled at any time by either party and with immediate effect. The cancellation has to be received in writing. Already paid fees will be refunded for any not started calendar months at the time of cancellation. In all remaining cases a refund is not possible.